

# Stockport Co-production Charter

The charter has been co-produced with families, children, young people and health, care and education colleagues.

The co-production charter is about the way we will all work together to create a culture where we will all:



To find out more about the charter visit:  
[www.sensupportstockport.uk](http://www.sensupportstockport.uk)



To give feedback please email:  
[SEND-IP@stockport.gov.uk](mailto:SEND-IP@stockport.gov.uk)



# What we will do

Whether we are co-producing on an individual or strategic basis, whether we are looking at education, health or care services, we should all work to the following commitments to support our co-production values.

<b>Value</b>	<b>What we will do</b>
<b>Be Open and Honest</b>	<p>We will agree together who are the right people to be involved</p> <p>We will provide relevant information in a timely way</p> <p>We will be transparent</p> <p>We will respond promptly and follow up on actions</p>
<b>Value</b>	<b>What we will do</b>
<b>Actively Listen</b>	<p>We will agree together who are the right people to be involved</p> <p>We will let people know how we have acted upon what is heard</p> <p>We will value contributions equally from all involved</p>
<b>Value</b>	<b>What we will do</b>
<b>Value the Lived Experience</b>	<p>We will value contributions equally from all involved</p> <p>We will agree together who are the right people to be involved</p> <p>We will be flexible to the needs of those involved</p> <p>We will hold meetings virtually where it is more convenient and is likely to increase opportunities to be involved</p>
<b>Value</b>	<b>What we will do</b>
<b>Do What Matters</b>	<p>We will agree together who are the right people to be involved</p> <p>We will agree desired outcomes together and work towards them together</p> <p>We will seek views from relevant parties</p> <p>We will value contributions equally from all involved</p> <p>We will focus on solutions with a 'can do' approach</p>

<b>Value</b>	<b>What we will do</b>
<b>Be Accountable and Responsive</b>	<p>We will take responsibility for what we agree to do</p> <p>We will do what we say we will or explain clearly why we cannot</p> <p>We will learn from each other and share our learning widely</p> <p>We will be transparent</p> <p>We will focus on solutions with a 'can do' approach</p> <p>We will be flexible to the needs of those involved</p>

<b>Value</b>	<b>What we will do</b>
<b>Work Together</b>	<p>We will agree desired outcomes together and work towards them together</p> <p>We will agree how it is best to work together</p> <p>We will communicate with each other and other services clearly</p> <p>We will listen to each other's views</p>

<b>Value</b>	<b>What we will do</b>
<b>Be Respectful</b>	<p>We will remember that we are all human beings</p> <p>We will communicate clearly and accurately in plain English</p> <p>We will provide relevant information when appropriate to do so</p> <p>We will do what we say we will do or explain clearly why we cannot</p> <p>We will listen to each other's views</p> <p>We will agree desired outcomes together and work towards them together</p> <p>We will be timely and allow sufficient time for what we need to do together</p>

